

***What are our Clinical Mental Health
Counseling Site Supervisors saying
about our interns and graduates?***

SURVEY RESULTS, CMHC SUPERVISORS

- CMHC (Psychotherapy) Supervisors results (n=15):

- Surveyed all CMHC supervisors from 2015-2017
- n = 15 representing Tuc, Phx, Flag CMHC students
- 80% worthy of hiring” when possible

YOUR OVERALL PERCEPTION OF CMHC INTERNS' KNOWLEDGE & SKILLS

Met OR Exceeded Expectations

| | |
|---|--------|
| counseling theories & techniques | 100% |
| current issues in the profession | 100% |
| legal codes and ethical standards | 100% |
| behavioral health systems | 100% |
| how the agency operates | 100% |
| the creation/maintenance of documentation | 100% |
| treatment planning | 100% |
| case conceptualization, including use of DSM | 93.33% |
| a strengths-based mindset | 100% |
| wellness, prevention and advocacy | 100% |
| client assessment | 100% |
| making referral and related resources | 93.33% |
| multicultural competencies | 100% |
| group counseling theory & techniques | 100% |
| counseling couples and families (if applicable) | 92.31% |
| family systems' impact on clients | 100% |

SURVEY RESULTS, CMHC SITE SUPERVISOR OPINIONS ABOUT NAU INTERNS

Open-ended Feedback re CMHC Interns' STRENGTHS (sample of comments)

- “NAU counselors are well prepared and insightful with new ideas to share.”
- “They are always top notch. We never have issues with our interns. They are a tremendous assistance to our counseling program. Without interns, we would not have the programs we can provide.”
- “Student was well prepared for her internship.”
- “Solid awareness of his strengths and weaknesses. Willing to talk about them. Stepped well into our process.”

SURVEY RESULTS, CMH-COUNSELING

Open-ended Feedback re CMHC Interns' SUGGESTED IMPROVEMENTS (sample of comments)

- “None.”
- “Maybe a bit more diagnostic work...”

***What do our alumni say, after they've
graduated and entered the
counseling field?
(n=44 respondents)***

ALUMNI SURVEY - WHAT DO OUR RECENT GRADS SAY ABOUT OUR PROGRAMS, ONCE GRADUATED AND IN THE FIELD?

- All recent graduates (2015-2017) from both programs were sent online survey in April, 2017, completed in May 2017
- n = 44 SC & CMHC graduates responded

ALUMNI SURVEY RESULTS....GOOD NEWS!

| Answer Options | 1=Agree; 7=Strongly Disagree Average Answer |
|--|--|
| The NAU program that I earned my degree from provided me with the basic foundation of KNOWLEDGE required to function effectively as a counselor. | 1.34 |
| The NAU program that I earned my degree from provided me with the basic foundation of SKILLS required to function effectively as a counselor. | 1.45 |
| I am confident in my professional abilities. | 1.61 |
| The program prepared me to act ethically and professionally. | 1.26 |
| The program recognized the importance of cultural and individual differences and diversity in its training. | 1.39 |
| My preparation in research methods and evidence-based practices has been helpful to me in my profession. | 1.82 |
| I would recommend this program/EPS department to people considering a career in a similar field. | 1.39 |
| This degree made me marketable in my profession. | 1.49 |
| I am satisfied with the overall quality of my program. | 1.44 |

ALUMNI SURVEY - WHAT DO OUR RECENT GRADS SAY ABOUT OUR PROGRAMS, ONCE GRADUATED AND IN THE FIELD?

43 out of 44 respondents **STRONGLY AGREED** or **AGREED** that... *“Overall, the academic assistance I received was helpful and facilitated my progress in the program”.*

ALUMNI SURVEY - WHAT DO OUR RECENT GRADS SAY ABOUT OUR PROGRAMS, ONCE GRADUATED AND IN THE FIELD?

Open-ended Feedback re NAU SC and CMHC Program STRENGTHS (sample of comments)

- “The CACREP accreditation, the professors, and the small cohort setup. It was also beneficial to have so many graduate assistantships available on campus. The classes that I consider most valuable include marriage and family systems, counseling techniques, advance techniques, and group processes.”
- “I feel the program gave me a well rounded educational experience. I feel that the clinical clients helped me grow a lot. Dr. _____ is one of the best professors I have ever had. Their patience, understanding, knowledge of counseling and genuine care for us as her students was evident.”
- “Supervision through counseling processes, group processes, and practicum was superb.”

ALUMNI SURVEY - WHAT DO OUR RECENT GRADS SAY ABOUT OUR PROGRAMS, ONCE GRADUATED AND IN THE FIELD?

STRENGTHS (cont'd)

- “Great theory class with Dr. _____. I believe the program is an excellent foundation for a wide variety of jobs in the field. Loved group class and practicum, they are the most applicable parts of the program for me. Enjoyed taking tours of local agencies and having local speakers - that is very helpful in trying to get a grasp on the field.”
- “I valued the openness to learning about Native American culture and giving me opportunities to help educate from my experiences.”