



Office of the President

NORTHERN ARIZONA UNIVERSITY

April 2, 2020

Dear Lumberjacks,

In recent weeks, NAU has worked to explore options that will both ensure your health and safety and enable you to complete the spring semester during this time of great uncertainty for our community and the world around us.

Each of you has made a decision uniquely right for you and your family about whether to return to the NAU Flagstaff Campus or finish the semester remotely as we transitioned our educational programs online. We respect each of these decisions, and it is with the best interests of you and your families uppermost in our minds that we share the news that NAU will be providing a credit to students who are choosing to move out of university housing early this semester.

Students who are able to move out of NAU residential housing by **April 16** will receive a credit that represents 25 percent of the spring semester's housing and dining charges, which will be applied to outstanding balances that are on your account for those items. If you have a credit balance after these are applied to spring housing or dining charges, that credit will be applied to any fall 2020 semester charges. Dining Dollars and block meal plan balances left at semester end will roll over to the next academic year. Please review the [Housing and Dining Credit FAQs](#) for more information.

We recognize that we have students, including many of our international students, whose best choice is to remain on campus for the remainder of the semester and, in some cases, into the summer. We welcome you to stay with us, and we are dedicated to maintaining a safe and healthy campus community and continuing to provide guidance that will help you contribute to your own well-being.

As we attempt to maintain a sense of familiarity and stability in this highly unusual and unstable time, NAU is committed to your health and safety, as well as to providing options that speak to your individual needs. We want you to feel comfortable with whatever decision you make, whether it is to remain on campus or to go back home to be with your families.

I want to thank you for your patience as we continue to monitor the changing situation and arrive at decisions that consider our entire Lumberjack family. NAU has and will continue to invest significant resources to ensure that we provide you with the best possible education and high-quality services that you have come to know and expect.

Our Lumberjack family will get through this together, and emerge from this experience stronger and better than ever before.

Sincerely,

A handwritten signature in black ink, appearing to read "Rita".

Rita Hartung Cheng
President