

# Community Health Representative (CHR)

## TRAINING AND RESOURCES

Ensure CHRs are adequately trained to assist in emergency preparedness and response across all emergency types.

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### Guiding Questions for **Emergency Management Leadership**

- Does the CHR Program have access to and receive training on the emergency response plan?
- Have trainings been developed and implemented to include CHR roles and activities to address the type of emergency (e.g., wildfires, flooding, animal control, winter weather, infectious disease including vaccine deployment)?
- Is the CHR Program involved in emergency response training drills and simulation activities?
- Are CHRs able to demonstrate their emergency response roles in regular drills?
- Are CHRs consistently tested on and able to demonstrate proper use of PPE, including N-95 mask fitting, in a dynamic setting?
- Have CHRs received training and materials to address cultural and linguistic barriers or concerns related to the emergency response (e.g., evacuation, social gathering, ceremony)?
- Have CHRs received training and materials to support consistent messaging about the emergency or preparedness plan, including vaccines?

### Guiding Questions for **CHR Program Leadership**

- Do CHRs have autonomy to design and implement social and material supports for themselves, other CHRs and clients, based on the emergency?
- Are CHRs trained in the Health Insurance Portability and Accountability Act (HIPAA) to ensure protection of private information during an emergency response?(6)
- Have CHRs completed the CDC Crisis & Emergency Risk Communication (CERC) Training?(7)
- Have CHRs completed relevant courses from the National Incident Management System (NIMS)?(8)