

Community Health Representative (CHR)

INFRASTRUCTURE AND SUPPORT

Ensure CHRs are adequately trained to assist in emergency preparedness and response across all emergency types.

Guiding Questions for **Emergency Management Leadership**

- Do Emergency Management leadership champion the roles of CHRs as part of the emergency response team?
- Have Emergency Management leadership provided a chain of command in emergency response, with the CHR Program included, to ensure clear guidance?
- Have Emergency Management leadership involved CHR leadership/program in decision making about their adapted roles?
- Have the CHR Program emergency response roles and responsibilities been communicated to tribal leadership, community members, and partnering programs?
- Is CHR in-depth knowledge about areas that lack basic infrastructure considered in the emergency response (roads, utilities, food access)?
- Is CHR in-depth knowledge about the community considered in emergency response (e.g., Cultural and Traditional Knowledge and practices, language, literacy, high-risk populations)?(9)

Guiding Questions for **CHR Program Leadership**

- Do CHR Program leadership champion the role of CHRs as part of the emergency response team?
- Are appropriate mental health and self-care resources and supports available for CHRs?
- Are CHR supervisory sessions, check-ins, and communication with CHR staff adapted to engagement types (in-person, in-office and/or virtual service delivery)?

Guiding Questions for **Tribal Leadership**

- Do tribal leaders acknowledge and champion the unique role of CHRs as part of the emergency response team?
- Are CHRs guaranteed a living wage, sick time off and hazard pay?
- Have tribal leaders communicated to community members and partners about CHR roles and responsibilities in emergency response efforts?