

STUDENT RESOURCE

Guide

NAU
NORTHERN
ARIZONA
UNIVERSITY

Student Affairs

Helping students
find what
they need



NAUgo
*Your NAU
resource app!*

Available for iOS
and Android.



Academic and career support

Academic Success Centers

928-523-5524 | nau.edu/asc

Offers limited free online tutoring and learning strategies support, online Peer Academic Coaching, and live online graduate test prep for GRE, GMAT, MCAT, and LSAT at a reduced cost.

Career Development

928-523-1087 | nau.edu/career | nau.edu/internships | in.nau.edu/career/online

Provides career advising, workshops/guest lectures, and online career education resources. Serves as a centralized resource for student employment and internships. Oversees online and on-campus recruitment. All services available virtually.

Cline Library

928-523-2173 or 800-247-3380
nau.edu/library/onlinestudents

Provides online students with access to a wide variety of services, including research assistance, 3D printing, course reserves, live chat options, access to other Arizona libraries, and document delivery services.

Disability Resources

928-523-8773 | nau.edu/dr

Provides services and accommodations at no cost to students with disabilities. DR assists with a broad spectrum of disabilities, including but not limited to individuals with physical, medical, sensory, learning, and mental health disabilities. Available virtually.

Graduate College

928-523-4348 | nau.edu/graduate-college

Students can explore graduate degree programs or seek mentoring or professional development opportunities with the NAU Graduate College.

Handshake

nau.edu/handshake

An online portal for on-campus and off-campus job postings, career fairs, and other career events. Now with virtual options to meet recruiting employers!

Lumberjack Writing Center

928-523-7745 | nau.edu/interdisciplinary-writing-program

Provides one-on-one online writing assistance for students at all stages in the writing process across all programs and disciplines.

NAU Online Success Coaching

NAUOnline.success@nau.edu

Success coaches work with students from enrollment through graduation, assisting them in setting goals, identifying resources, developing strategies, and overcoming obstacles. Coaches provide one-on-one guidance to help students navigate the challenges and support systems that impact their success.

Office of the Registrar

928-523-5490 | nau.edu/registrar

Assists students with academic records and course enrollment.

University Advising

928-523-4772 | nau.edu/advising

All NAU students have an assigned advisor prepared to support with class scheduling, resource referral and support, and general University assistance. Students are encouraged to meet with their advisor regularly. Setting up an appointment is easy at: nau.edu/appointments



Financial Support

Childcare Assistance

(928) 523-2659

nau.edu/early-learning-development-center/scholarships

Student parents may be eligible to receive an award to help with the cost of childcare through NAU's Early Learning and Development Center.

Course Material Assistance Program

(928) 523-5181 | nau.edu/cmap

Assists students with limited financial means in obtaining required course materials for classes by providing a \$200 credit at the NAU Bookstore. Materials may be mailed.

Financial Support (continued)

Office of Scholarships and Financial Aid

928-523-4951 | nau.edu/finaid

Assists students in applying for and managing financial resources for college, including loans, scholarships, and grants. NAU School Code 001082

Student Service Center

928-523-9501 | nau.edu/student-service-center

A first stop for triaging registration, financial aid, and student account issues. Enrollment Management Coordinators are available online.

Live Well NAU

nau.edu/livewell

Live Well NAU is the one-stop-shop for optimal well-being. Through the website, students can complete a wellness self-assessment, set a wellness goal, view a list of wellness resources, and find events that support their wellness.

UCAN University Coaching for Activity and Nutrition

928-523-2566 | nau.edu/ucan

Highly trained student health coaches provide support for NAU students, faculty, and staff who want to make changes related to nutrition, physical activity, sleep, and stress management.



Health and wellness

Campus Health Services: Counseling Services

928-523-2261 | nau.edu/counseling

Provides telehealth counseling, consultation, and referral services for all online students who reside in Arizona.

Campus Health Services: Health Promotion

928-523-2131 | nau.edu/healthpromotion

Offers programs and resources to help students stay healthy and safe. Topics include relationships, sexual health, sexual violence, stress and substance use. Online health and wellness resources are available.

Crisis Response Network

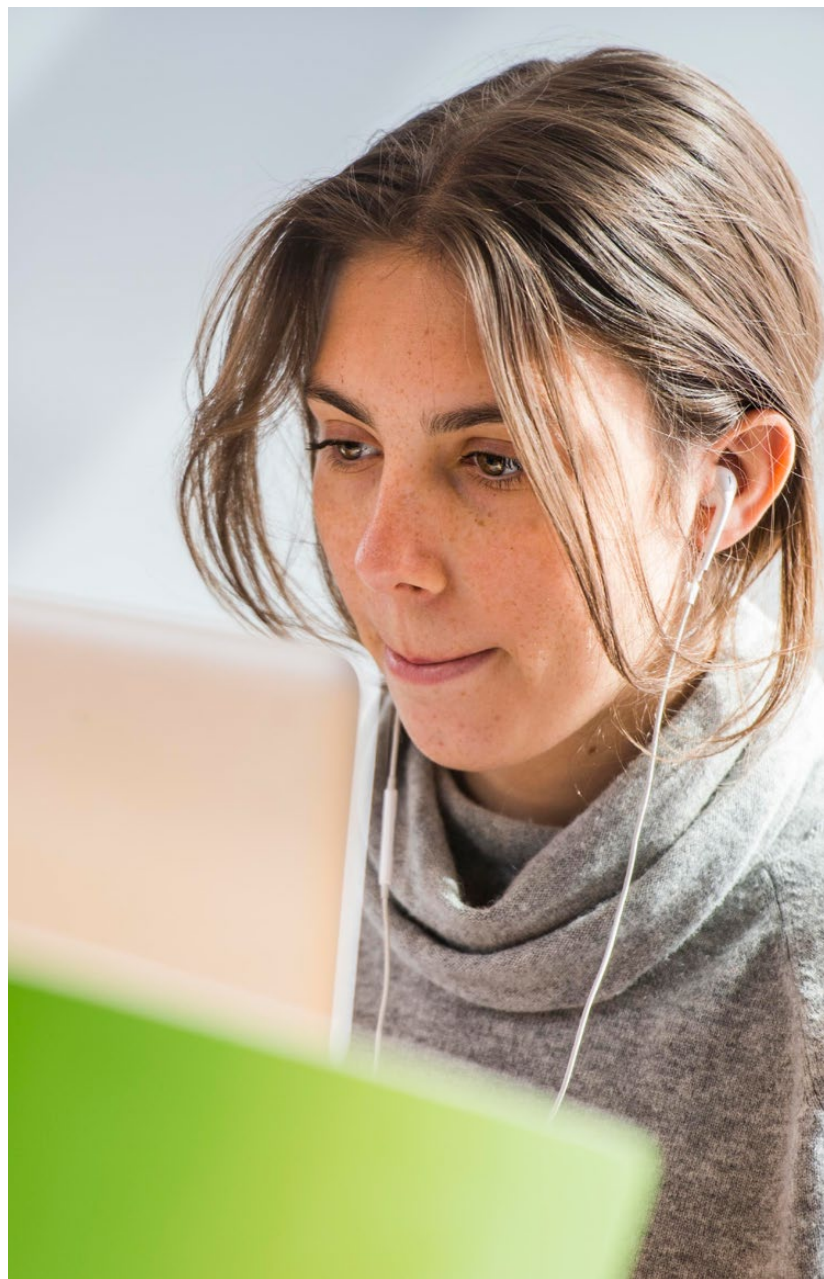
877-756-4090 or text "connect" to 741741
crisis.solari-inc.org

Available 24/7/365 for anyone experiencing a mental health crisis.

Jacks Care 24/7

866-656-9983 | nau.edu/jacks-care

Jacks Care 24/7 is a partnership between Counseling Services and THSS (Telus Health Student Support) offering free and confidential mental health and wellbeing support to NAU students anytime, anywhere. To connect to a counselor via text, chat, or telehealth, call 866-656-9983 or download the THSS app.





Student support and advocacy

Campus Inclusion Team

nau.edu/campus-inclusion-team |
campusinclusionteam@nau.edu

The Campus Inclusion Team fosters a campus community that honors diversity, freedom of expression, and inclusiveness through individual support, campus trainings, and resource referrals.

Dean of Students: Lumberjack CARE Team

928-523-5181 | nau.edu/CARECenter

The Lumberjack Case Management, Advocacy, Resources, & Essential Needs (CARE) Center assists students with support and advocacy, including crisis management, problem solving, and campus referrals. The office to go to if you don't know where to go.

NAU SAFE App

nau.edu/nausafe

The NAU SAFE app is NAU's emergency message dissemination system. Anyone can download the app on their mobile device. Be sure to mark your campus locations in the Notification Preferences section to receive relevant safety alerts.

Office for the Resolution of Sexual Misconduct (ORSM) Title IX Institutional Compliance, Prevention & Response

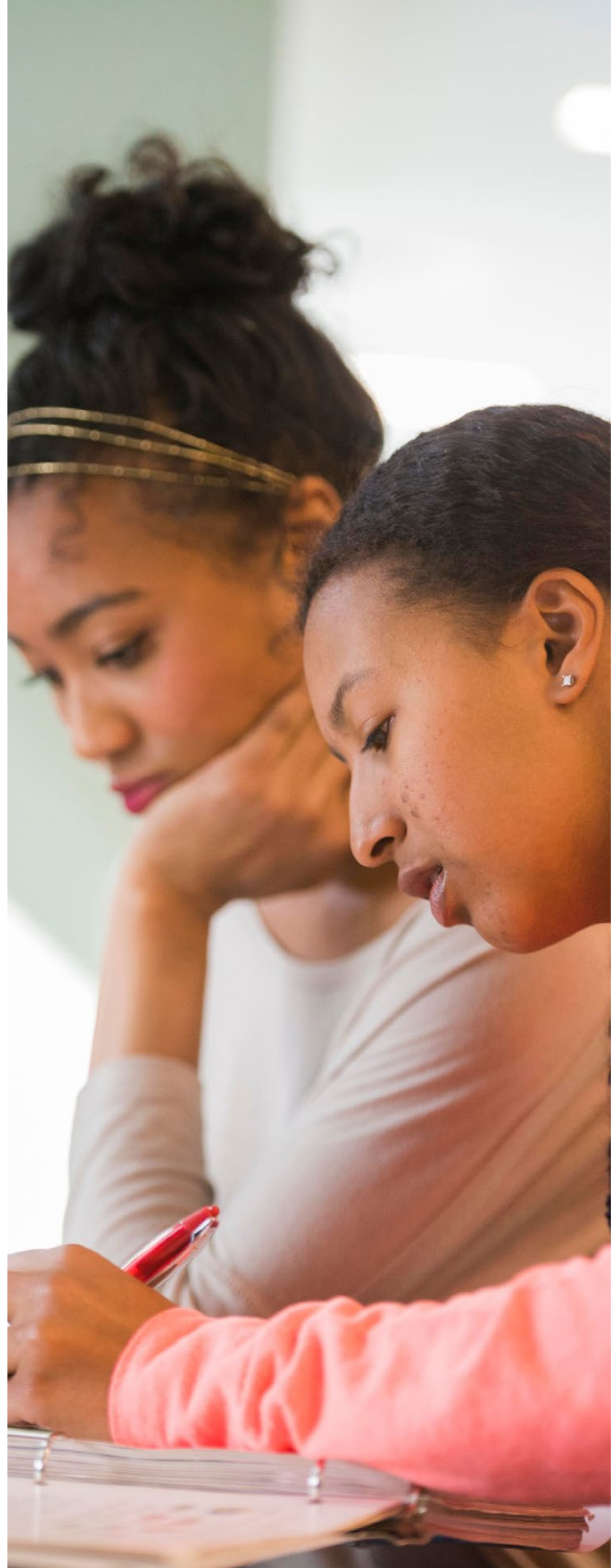
928-523-5434 | nau.edu/title-ix

The ORSM receives and addresses complaints of sex/gender based-harassment, including sexual assault and other forms of sexual misconduct, using formal and informal processes; the Title IX Coordinator has independent authority to halt and correct discrimination, harassment, and behavior that constitutes sexual misconduct.

Student Legal Counsel

928-523-4971 | nau.edu/legal

The Student Legal Counsel is a service provided by ASNAU to assist NAU students with issues of a legal nature.



Mentoring and support

First-Generation Programs

928-523-6980 | nau.edu/firstgen

Offers support for first-generation students through peer mentoring and student-focused guidance.

Jacks Online Peer Mentoring

Peer Jacks Mentoring

928-523-1802 | nau.edu/jacksonline

All new, online students are automatically assigned a peer mentor for their first semester. Mentors are successful online students who will assist with tools like Canvas, LOUIE, and support student success in online courses.

Office of Inclusion: Multicultural and LGBTQIA Student Services (IMQ)

928-523-5656 | nau.edu/inclusion

Culturally inclusive services, events and support for students of all backgrounds are available virtually.

Office of Indigenous Student Success

928-523-8086 | nau.edu/oiss

Offers guidance and personal cultural support to Indigenous students regarding academics, financial literacy, community connections, and adjusting to college.

Transgender and Gender-Diverse Resources

928-523-6971

Students are encouraged to get in touch for resources on Preferred and Legal Name change processes and Trans healthcare.

Veteran & Military Services

928-523-8387 | nau.edu/vets

Offering services and resources for Veterans and military-connected students.



Student tools

Appointment Scheduler

nau.edu/appointments

An online tool for students to schedule appointments with academic advisors, support services, and mentors.

Canvas

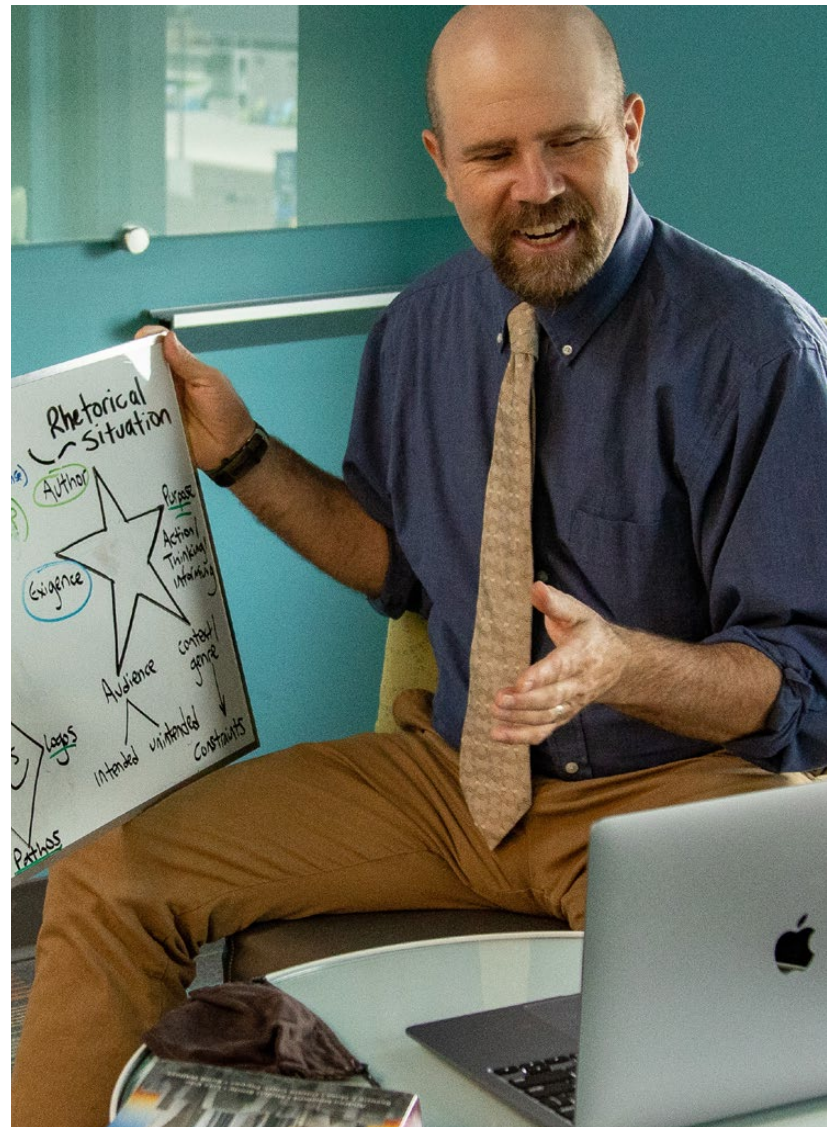
nau.edu/canvas

Canvas is NAU's Learning Management System for online classes and online resources for in-person classes. Make sure to log in early and often to stay up to date with your assignments and requirements.

ITS Service Desk

(928) 523-3335 | nau.edu/its/help

Students can speak directly to a tech via phone or email for technical issues regarding LOUIE, Canvas, and more. Available during extended hours in the fall and spring semesters.





Advising and degree plans

Academic Advising Report

nau.edu/registrar/academic-advisement-report

A report that assists students in tracking their progress to graduation. It can also be used in conjunction with Jacks Planner. Academic Requirements can be found in LOUIE.

Jacks Path

jackspath.nau.edu

An online tool where students can determine what credits will transfer to NAU from other institutions.

Jacks Planner

nau.edu/jacksplanner

An interactive academic planning tool students can utilize to plan course sequencing from term to term.



Involvement opportunities

Center for International Education

(928) 523-2409 | nau.edu/cie

NAU's hub for all things international: from international student admissions and education abroad to incorporating a global perspective into our academic and social programs.

Student Organizations

(928) 523-5181 | nau.edu/get-involved

Connect with the Lumberjack family and build your leadership skills by joining a NAU student organization.



Additional Resources

Visit nau.edu/online and nau.edu/online/student-resources for more support - including tech help, online advising, and online library resources.