CHR TRAINING AND RESOURCES

Ensure CHRs are adequately trained to assist in emergency preparedness and response across all emergency types.

Guiding Questions for *Emergency Management Leadership*

Does the CHR Program have access to and receive training on the emergency response plan?

Have trainings been developed and implemented to include CHR roles and activities to address the type of emergency (e.g., wildfires, flooding, animal control, winter weather, infectious disease including vaccine deployment)?

Is the CHR Program involved in emergency response training drills and simulation activities?

Are CHRs able to demonstrate their emergency response roles in regular drills?

Are CHRs consistently tested on and able to demonstrate proper use of PPE, including N-95 mask fitting, in a dynamic setting?

Have CHRs received training and materials to address cultural and linguistic barriers or concerns related to the emergency response (e.g., evacuation, social gathering, ceremony)?

Have CHRs received training and materials to support consistent messaging about the emergency or preparedness plan, including vaccines?

Guiding Questions for *CHR Program Leadership*

Do CHRs have autonomy to design and implement social and material supports for themselves, other CHRs and clients, based on the emergency?

Are CHRs trained in the Health Insurance Portability and Accountability Act (HIPAA) to ensure protection of private information during an emergency response?([6](#))

Have CHRs completed the CDC Crisis & Emergency Risk Communication (CERC) Training?([7](#))

Have CHRs completed relevant courses from the National Incident Management System (NIMS)?([8](#))