Welcome to Northern Arizona University. You will be joining more than 20,000 students, including about 1,300 international students from 70 countries who have chosen to pursue their degrees at NAU. We offer all the tools and resources necessary for you to find your way and enjoy this time of growth, exploration, and transformation. Immerse yourself in the campus and community environment, including exciting athletic events, the arts, and student-driven activities.

Sincerely,

Rita Hartung Cheng
President

OUT OF 10 ALUMNI WOULD CHOOSE NAU AGAIN

#3 BEST COLLEGE TOWN IN THE US
(American Institute of Economic Research)

#6 HAPPIEST CITY IN AMERICA
(Time.com)

1st INTERNATIONAL DARK SKY CITY IN THE WORLD
(Great for stargazing)

4 SEASONS
(yes, it does snow in Arizona!)

266 DAYS/YEAR OF SUNSHINE

9 OUT OF 10 ALUMNI WOULD CHOOSE NAU AGAIN
SEVIS fee | fmjfee.com

Pay the SEVIS fee immediately upon receipt of your Form I-20 or Form DS-2019 from your school using any of the methods listed below. You must pay the SEVIS fee at least three business days before your visa interview.

1. Visit fmjfee.com to fill out the Form I-901.
2. Pay your SEVIS fee:
   - Online by credit card or debit card
   - By check or money order—mail with Form I-901 to:
     I-901 Student/Exchange Visitor Processing Fee
     1005 Convention Plaza
     St. Louis, MO 63101
     United States
   - For assistance on how to make a I-901 payment, call 1-703-603-3400

Getting a visa | educationusa.state.gov

To come to the United States for study, you need the following: Passport, Visa*, I-20 or DS-2019. To receive a visa, you must first locate a US embassy or consulate office to make a visa appointment. For more information, please visit the US Department of State website; state.gov.

*If you are a citizen of Canada or Bermuda, you are not required to apply for an F-1 or J-1 student visa for entry to the United States.

What to bring to your visa interview?

1. A receipt for the SEVIS fee
2. A receipt showing payment of your visa application fee (if applicable)
3. A form I-20 or DS-2019 from Northern Arizona University
4. Your admission letter from Northern Arizona University
5. A completed Form DS-160 Online Nonimmigrant Visa Application (available at uscis.gov/geninv or at any US embassy or consulate)
6. A passport valid for at least six months beyond your intended date of entry into the US
7. Two recent passport photographs
8. Proof of finances showing sufficient funding to finance your studies in the United States, including scholarships and funding

*Please check the embassy website for additional information.

ABOUT OUR CAMPUS

#5 Most Scenic College Campus in the US
(College Prowler)

30+ on-campus dining options

400+ student clubs and organizations

$1 billion in new construction and facility upgrades since 2003

Eric Deschamps, PhD
Director of International Admissions and Recruitment

"I look forward to welcoming you to campus. We understand that moving to the United States to study at NAU is a big step for you. We will be here to welcome and support you!"

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International Student Orientation
nau.edu/cie/orientation

As a new international student, you are required to attend orientation sessions beginning one week prior to the start of every fall and spring semester. Your official orientation date is the same as the program start date listed on your sponsor document (I-20 or DS-2019).

To best prepare you for your experience at NAU, the Center for International Education (CIE) hosts a full week of fun and informative events and activities. You’ll meet the CIE staff who will support you at NAU, as well as the other students—international and domestic—with whom you’ll share this exciting journey.

Ting Hsien
Assistant Director,
International Admissions
and Recruitment

Suggested items to bring to the US

Money
Bring a credit card with VISA or MASTERCARD logos when traveling internationally. Also bring a small amount of cash in US dollars for food, taxis, or other incidentals.

Clothing
NAU is located at an elevation of 7,000 feet (2,138 meters). Be sure to pack some clothes for cold weather, as well as sunglasses for Flagstaff’s 266 average days of sunshine each year. There are plenty of shopping opportunities once you arrive in Flagstaff!

Cellphone
There are four primary service providers in the US. You can bring your cellphone to the US and change the SIM card to be compatible with a US provider. In the US, Sprint and Verizon use CDMA; AT&T and T-Mobile use GSM.

Adaptor/Converter
If your home country has a different outlet configuration than the US, you will need an adaptor. North American devices run on 110/125V electricity.

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Arriving in Flagstaff

Arrival by Shuttle
Groome Transportation (groometransportation.com/flagstaff) offers daily shuttles from the Phoenix airport to Flagstaff. Travel time is approximately three hours.

Arrival by Air
American Airlines (aa.com) operates daily flights from Phoenix Sky Harbor International Airport (PHX) and United Airlines flies from Denver International Airport (DEN) to Flagstaff (FLG).

Arrival by Train
Amtrak Train (amtrak.com) arrives in Flagstaff daily as it travels between Chicago and Los Angeles.

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If your home country has a different outlet configuration than the US, you will need an adaptor. North American devices run on 110/125V electricity.

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Northern Arizona University history
Established in 1899, Northern Arizona University (NAU) is a prestigious public institution with 120 years of history. With nearly 100 majors and nationally ranked programs in business, engineering, science, nursing, and more, NAU combines exceptional academics and opportunities for research with renowned professors and a commitment to making your education relevant and rewarding.

The JacksCard
The JacksCard is the name of your student ID card. On this card you will have two accounts: JacksDebit Express (JDE) and Dining Dollars. Both of these accounts work like a prepaid debit account. JDE can be used at non-dining locations such as the NAU Bookstore, the Recreation Center, and Postal Services. Dining Dollars can be used to purchase tax-free food at dining locations on campus. Meal plans are also accessed by using the JacksCard.

Access your NAU email
Your personal email address will not be used for official communication. Your NAU email is your official email when communicating with NAU and when submitting forms. Please begin using your NAU email before arriving on campus. For more information on accessing your NAU email, please visit the Student Technology Center website at nau.edu/its/students.

Dining
NAU Dining offers meal plans for students to eat on campus without carrying cash. Students who buy meal plans do not pay sales tax on their meal purchases. There are several meal plan options such as 10 meals per week, 14 meals per week, or 19 meals per week. Halal and kosher meals are available upon request. Learn more at nau.edu/dining.

Academic resources
Tutoring and Academic Success Centers
The Academic Success Centers offer free, 45-minute tutoring sessions for students. There are two Academic Success Centers on campus. For more information, visit nau.edu/academic-success-centers.

Supplemental Instruction
Supplemental Instruction (SI) is a series of review sessions for difficult courses. SI sessions are led by an NAU student who attends class with you. SI sessions are voluntary and you can expect to review materials, discuss difficult concepts, and learn study skills. The SI schedule can be found at nau.edu/academic-success-centers/supplemental-instruction.

Transfer credit
To meet the requirements of your degree plan, you may be able to use transfer credits that you earned at another institution. Transfer evaluations in the International Admissions office review your transcript to determine your total number of transfer credits and how those credits will count toward satisfying NAU’s Liberal Studies requirements. Faculty from the appropriate academic departments will evaluate your transfer work to determine how any transfer courses may count toward your major and minor requirements.

You can receive up to 90 credits from a four-year institution and up to 64 credits from a two-year institution. You must submit official transcripts and course descriptions in English in order to receive transfer credit.

Louie the Lumberjack
Louie the Lumberjack is NAU’s much loved official mascot. The word “Lumberjack” has a strong tie to the history of Flagstaff because it comes from the nickname for the loggers who first settled in the area. Louie is an icon for the strength of NAU’s students and athletics teams. Your NAU student online account is also called “LOUIE” (nau.edu/louie), and is where you can register for classes and access important academic resources. Learn more about information about your academic life at NAU.

What is a “mascot”? Many universities in the United States have a mascot that represents their institution’s common identity. A mascot is a person, animal or object that represents a group’s common goal, especially during athletic events. The English Lion, for example, features such mascots as the English Lion, Egyptian Pharaohs and the French Roosters. NAU’s mascot is Louie the Lumberjack!
Housing

On-campus housing
On-campus housing is very popular and you must apply by the deadlines. Residing on campus provides a convenient, economical, and fun living environment for students. Housing and Residence Life is responsible for housing students at NAU. Visit nau.edu/reslife for information about living on campus, the cost of rent, and to apply for on-campus housing.

Family housing
Balancing life as a student while having a family can be challenging, but our family housing options make it a little easier: nau.edu/reslife/family-housing. There are also resources available for childcare: arizonachildcare.org.

Off-campus housing
If you choose to live off campus, there are many apartment buildings within walking distance to campus.

Resources
Flagstaff Homestay and International Student Housing: ihouseflagstaff.com
Residence Life Guide to Living Off-Campus: nau.edu/reslife/off-campus-housing

Housing deposits
If you choose to live off campus, you will have to pay a security deposit that would pay for any damage to the apartment. If there is no major damage to the apartment at the end of your stay, a portion of the deposit may be given back to you when you move out.

Paying rent
If you are living off campus, rent is normally paid to the property management company. If you are living in a house, rent is often paid directly to the landlord.

Money
You may wish to open a bank account in your name when you arrive in Flagstaff. Having a bank account (or checking account) will allow you to pay bills such as tuition, rent, and utilities. This will also give you access to a check or debit card you can use in Automated Teller Machines (ATMs) at any time of day or night. You will need a cash or travelers checks, your passport, and your NAU ID card to open a bank account. There are several banks and one credit union located within walking distance of campus. OneAZ Credit Union: oneazcu.com; Wells Fargo: wells Fargo.com; Chase: chase.com

Jobs on campus
International students may work on campus up to 20 hours per week when school is in session. Students may work on campus up to full time (40 hours per week) during official breaks if registered for classes for the next semester. The official breaks are: Summer Break, Spring Break, Winter Break.

For on-campus employment information, check nau.edu/career/student-resources.

Paying your fees
If you haven’t paid your fees before arrival, you should be prepared to pay your tuition and fees or sign up for NAU’s Payment Plan when you arrive on campus.

Please visit nau.edu/eads or contact Student and Departmental Account Services for more information or SDAS@nau.edu or 928-523-3122.
Flagstaff festivals

Festival of Science:
September’s Festival of Science is a 10-day family event with open houses, lectures, in-school presentations, hikes, and excursions at various locations throughout the city.

Celtic Festival:
Every July, the Northern Arizona Celtic Heritage Society brings the Celtic Festival to Flagstaff to promote and preserve Celtic culture. Learn about the heritage, language, traditions, art, and history of the Celtic people both ancient and modern.

Pickin’ in the Pines:
This world-class bluegrass and acoustic music festival happens every September, rain or shine.

Chocolate Walk:
This one-day chocolate event in February invites the public to enjoy all different varieties of chocolate while exploring downtown Flagstaff.

Our community

First Friday Art Walk
Enjoy live music and refreshments, local artists, and original artwork displayed in downtown Flagstaff’s many galleries, restaurants, and shops. This event takes place on the first Friday of every month.

Farmer’s market:
Check out the local farmer’s market in downtown Flagstaff on Sundays from May through October, featuring fresh regional fruits and vegetables, honey, flowers, salsa, jams, and more.

Coconino County Fair:
The Coconino County Fair features amazing local and national acts each year. Entertainment is available all day, every day, adding up to total 40 hours. Check out coconino.az.gov/countyfair for more information.

Student activities

nau.edu/Student-Life
The Office of Student Life has information on more than 400 recognized student clubs and organizations on campus. The Associated Students of Northern Arizona University serves as the student government on campus.

There are also opportunities for students to join a sport club or an intramural sport. Make friends, get involved, and have fun while you learn a new sport or continue with the sport you love. Learn more about campus recreation at nau.edu/Campus-Recreation.

Concert series:
In addition to the classical music concerts hosted by NAU School of Music, SUN Entertainment typically brings several concerts a semester. Past performances have included Phillip Phillips, Jason Mraz, Owl City, and Plain White T’s.

Sports at NAU

NAU students may attend intercollegiate sporting events on campus for FREE with their student ID cards. Schedules for NAU’s athletic teams are available at nau.edu/athletics.

NCAA SPORTS:
Football, Basketball, Cross Country, Tennis, Golf, Soccer, Volleyball
Swimming and Diving (Western Athletic Conference)
Indoor and Outdoor Track and Field

Student clubs

Find your interest in 400+ student clubs and organizations at NAU.

Academic 90
Advocacy 48
Cultural 43
Fraternities and sororities 27
Recreational 24
Religious 19
Representative 24
Residence hall councils 17
Service/honorary 51
Special interest 96
Sport clubs 26
Or start your own at nau.edu/clubs

or start your own at nau.edu/clubs
Getting around Flagstaff

Public transportation
Mountain Line is Flagstaff’s fixed-route bus system. For more information, including maps and route information, check mountainline.az.gov.

Yellow Bike Program
Flagstaff’s Yellow Bike Program provides free bike rentals to students. Bike rentals are good for up to seven days and include a lock, key, and helmet. For more information, check nau.edu/yellowbike.

Getting a driver’s license
An Arizona driver’s license allows you to drive in Arizona as well as the rest of the US, and can be used instead of a passport in cases where photo identification is needed. There are paid parking spaces available on campus. For more information, check azdot.gov/mvd.

Shopping in Flagstaff

Flagstaff Mall & The Market Place
• Best Buy: electronics
• Dillard’s: department store
• Marshalls: discount clothing
• Old Navy: clothing
• Varas shoes and accessories
University Plaza Shopping Center
• Safeway: groceries
• Bed Bath & Beyond: bedding and kitchenware
• Ross: discount clothing
• GNC: vitamins and health supplements

Other stores
• Bashas: groceries
• Bookmans: used books, music, and movies exchange
• Sprouts: groceries
• Target: home goods and clothing
• Walgreens: health and beauty products, over-the-counter medicine
• Wal-Mart: US’s largest retail chain

Food
• Beaver Street Brewery: American
• Hot Wok Restaurant: Chinese
• Himalayan Grill: Indian
• Karma: Japanese
• Oregano’s Pizza Bistro: Italian
• Brix Restaurant and Wine Bar: fine dining

*walking time from campus

City of Flagstaff
Located in northern Arizona, the city of Flagstaff is a vibrant mountain town with a robust entertainment scene and unparalleled natural scenery, only hours away from the Grand Canyon and Las Vegas. The American Institute of Economic Research named Flagstaff the third best college town in America, the city also ranks first for cleanest air quality according to American Lung Association. Historic downtown Flagstaff, located within walking distance of NAU, is popular with locals and tourists.

Great places to visit in Arizona

The Grand Canyon
One of the seven natural wonders of the world.

Havasu Falls
The falls are known for their natural pools that are a vivid blue-green color. Reservations are required.

Sedona
The world-famous red rock scenery is breathtaking and just a short drive away!

Antelope Canyon
Antelope Canyon is a spectacular petrified sand dune, created by wind, water, and time. Reservations are required.

Lowell Observatory
Visit the place where the dwarf planet Pluto was discovered in 1939.

Shopping in the Phoenix area

• Scottsdale Fashion Square
The mall is recognized as one of the top visitor destinations in Arizona, with exceptional brands such as H&M, Nordstrom, Prada, Tiffany and Co., and ZARA.

• Anthro Outlets
• Tanger Outlets
• Phoenix Premium Outlets

Cultural tip
Tipping is a standard practice in the US; in restaurants, tipping 15% of the bill is expected. Taxi drivers and hairdressers also expect between 10% and 15%.

Explore Arizona
Meaghan Gruber
International Graduate Admissions Coordinator
International Admissions and Recruitment

Emily Greenblatt
International Student Recruiter
Exchange Admissions Coordinator

13
Health Requirements
Health insurance: It is mandatory for all international students to have university health insurance. The fee for insurance will be charged to your university bill. Even if you already have health insurance, you will need to purchase the NAU health insurance plan. Health insurance costs are available at nau.edu/Medical-Services/Insurance-and-Payment.

Measles, Mumps, and Rubella (MMR) immunization requirement: You will not be able to register for classes until you meet this requirement. Please submit the NAU immunization form and vaccination records before your arrival to NAU. Learn more at nau.edu/Health-Services/Medical-Services/Immunizations.

Campus Health Services
You will have access to NAU’s full-service, professional medical facility with physicians and nurse practitioners. We have a full spectrum of healthcare services on site including lab, X-ray, nursing, health education, and some specialty care. Learn more at nau.edu/Medical-Services.

Flagstaff Medical Center (FMC)
Flagstaff’s hospital is located at 1300 North Beaver Street. FMC is a member of Northern Arizona Healthcare and provides high-quality healthcare services to residents and visitors to northern Arizona.

*Please use Campus Health Services or an urgent care facility for non-emergencies, as hospital care can be expensive.

Safety

“Flagstaff is known as a safe, friendly, and welcoming community.”

Emergency contact
Before arrival
If you are in the US prior to your arrival and an emergency arises while the Center for International Education is closed, please use one of the following phone numbers:
Within the US and Canada: 1-800-285-3943
Outside the US and Canada: 1-800-234-9196
*Please use this phone number if you are an NAU student and your phone is not working.
Please call the following numbers during business hours (Monday-Friday, 8 a.m. - 5 p.m.):
NAU Facilities: 928-523-2409
NAU Public Safety: 928-523-1020

In the United States
911 is the emergency number in the US if you need an ambulance, fire truck, or police car. It can be dialed for free from any pay phone or cell phone 24 hours a day. An operator will answer and send help.

NAU HAS A FULLY ACCREDITED POLICE DEPARTMENT FOR SAFETY ON CAMPUS.
"We are looking forward to your arrival to campus and are committed to ensuring you have the very best experience possible at NAU. I encourage you to familiarize yourself with this arrival guide and the many resources that are available to you as a Lumberjack. See you soon!"

Associate Vice President, Center for International Education

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Let's connect!

You are invited and encouraged to attend our live webinar events about taking your next steps and planning to pack your bags for NAU. Do you have questions about getting events about taking your next steps and planning to pack your bags for NAU. Do you have questions about getting

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Contact us

Email: studyau@nau.edu | Website: nau.edu/cie
Tel: 928-523-3347
Address:
Northern Arizona University
1 University Plaza
Flagstaff, AZ 86011-5598
PO Box 5598
Flagstaff, AZ 86011-5598
PO Box 5598
Tel: +1 928-523-2409
Email: studynau@nau.edu | Website: nau.edu/cie

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FOR INTERNATIONAL STUDENTS

1. Academic Support Services
2. Housing and Residence Life
3. Center for International Education
4. Office of Student Life
5. NAU Office of the Registrar
6. NAU Academic Services
7. NAU Counseling Services
8. NAU Campus Health Services
9. NAU Campus Police
10. NAU Financial Aid

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FACTORIES

1. Student Center
2. University Union
3. Center for Economic Development
4. Center for International Education
5. NAU Academic Services
6. NAU Counseling Services
7. NAU Campus Health Services
8. NAU Campus Police
9. NAU Financial Aid

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For more information, visit nau.edu/maps.