



NORTHERN ARIZONA UNIVERSITY

If you are having trouble logging into LOUIE, please use the utility at www.nau.edu/password to establish your NAU password. If that web page is unable to assist you in setting your password, then please follow the steps below and contact the Student Technology Center.

1. Email studentcomputing@nau.edu
2. Include your first name and last name
3. Include your phone number (with area code and country code)
4. Include a time to call you back based on Arizona time. Please note that Arizona is on Mountain Standard Time / Time Zone Converter: <http://www.timezoneconverter.com/cgi-bin/tzc.tzc>).

Another option is to call Student Computing at +1 928-523-9294. The office is open 24 hours per day.