

Advanced Programs Exit Survey (Spring 2018) & Graduates Survey (Spring 2019 of AY 2018-2019 Graduates) Executive Summary Statement

Exit Survey Results (Spring 2018 Graduates) & Graduates Survey Results (Spring 2019) Compared

The response rate on the Exit Survey was 44 out of 128 advanced program completers for Spring 2018, or a 34% response rate; it is important to note that Spring 2018 was the first, pilot administration of the Exit Survey for advanced programs and therefore the Exit Survey was not sent to advanced program completers in Fall 2017. For the Graduates Survey, the number of respondents in Spring 2019 was 12 out of 226 advanced program graduates from AY 2017-2018 (5% response rate). Given the response rate was very low for the Graduates Survey, the following results are being viewed very cautiously. Typical data from the exit survey and graduates survey would be presented in a manner to compare responses between the survey, however because these data represent pilot administrations of both surveys (and therefore modifications for survey improvement were being made) these pilot data are presented in separate tables below. The overall findings are discussed in a combined and/or comparative fashion below.

Quality of Program: High to Moderately High Ratings Overall

- *When asked the likelihood they would recommend their NAU advanced professional education program to others:* 100% of Exit Survey and Graduates Survey respondents indicated they were Extremely Likely or Likely to recommend the program with approximately 64% indicating they were Extremely Likely
- *Quality of program:* Approximately 91% to 98% of Exit Survey and Graduates Survey respondents rated the overall quality of their NAU advanced professional education program as Excellent or Good with approximately 62% rating the program quality as Excellent
- *Level of satisfaction with their preparation at NAU to pursue or continue your chosen profession,* responses remained very high (Extremely Satisfied or Very Satisfied) for the Exit Survey (95%); these high marks dropped to 82% for Graduates Survey responses
- *When asked about the extent the knowledge they gained from completing their NAU advanced professional education program was meaningful for their career preparation or development,* responses were very high (Extremely Meaningful or Meaningful) for the Exit Survey (95%) and the Graduates Survey (91%)
- *When asked about the extent the skills they gained from completing their NAU advanced professional education program was effective for their career preparation or development,* responses remained very high (Highly Effective or Effective) for the Exit Survey (95%) and the Graduates Survey (91%)

Areas for Improvement Identified Through Results

Lower ratings for a variety of items were identified in the Spring 2018 pilot administration of the Exit Survey and Spring 2019 pilot administration of the Graduates Survey as well as in qualitative feedback received on these surveys. In the future, cycles of the Graduates Survey will be compared to identify and discuss areas of improvement identified through the results. The areas for improvement identified from the pilot administrations of these surveys were:

- *Satisfaction with the advising received while completing their NAU advanced professional education program:* 23% of respondents on the Exit Survey were Somewhat Satisfied and 5% were Unsatisfied. Improve advisement in terms of knowledge of program and student was also a suggested area of program improvement by some of the Exit Survey respondents
- *Improve currency of course materials and assessment* was another suggested area of program improvement by some of the Exit Survey respondents

Advanced Programs Exit Survey Pilot Results, Spring 2018

	Extremely Likely	Likely	Unlikely	Extremely Unlikely
Please rate the likelihood you would recommend your NAU advanced professional education program to others.	25 (64.1%) [M = 5]	14 (35.9%)	0 (0%)	0 (0%)

Please rate the extent the	Highly Effective	Effective	Somewhat Effective	Not Effective
<i>knowledge</i> you gained from completing your NAU advanced professional education program was <i>effective</i> for your career preparation or development.	23 (59.0%) [M = 5]	14 (35.9%)	2 (5.1%)	0 (0%)
<i>skills</i> you gained from completing your NAU advanced professional education program was <i>effective</i> for your career preparation or development.	20 (51.3%) [M = 5]	17 (43.6%)	2 (5.1%)	0 (0%)

Please rate the extent the	Extremely Meaningful	Meaningful	Somewhat Meaningful	Not Meaningful
<i>knowledge</i> you gained from completing your NAU advanced professional education program was <i>meaningful</i> for your career preparation or development.	26 (66.7%) [M = 5]	11 (28.2%)	2 (5.1%)	0 (0%)
<i>skills</i> you gained from completing your NAU advanced professional education program was <i>meaningful</i> for your career preparation or development.	21 (53.8%) [M = 5]	15 (38.5%)	3 (7.7%)	0 (0%)

Please rate your level of satisfaction with	Extremely Satisfied	Satisfied	Somewhat Satisfied	Unsatisfied
your preparation at NAU to pursue or continue your chosen profession.	23 (59.0%) [M = 5]	14 (35.9%)	2 (5.1%)	0 (0%)
how your program kept track of your progress in completing degree program requirements.	13 (34.2%) [M = 6]	19 (50.0%)	5 (13.2%)	1 (2.6%)
the advising you received while completing your NAU advanced professional education program.	10 (25.6%) [M = 5]	18 (46.2%)	9 (23.1%)	2 (5.1%)

	Excellent	Good	Fair	Poor
Please rate the overall quality of your NAU advanced professional education program.	20 (60.0%) [M = 6]	17 (38.3%)	1 (1.7%)	0 (0%)

	Highly Positive	Positive	Neutral	Negative	Highly Negative
Based on your experience in a NAU advanced professional education program, please rate the level of influence the completion of this program has had on your professional practice.	20 (51.3%) [M = 5]	18 (46.2%)	1 (2.6%)	0 (0%)	0 (0%)

Advanced Programs Graduates Survey Pilot Results from AY 2017-2018 Graduates, Spring 2019

	Extremely Likely	Likely	Unlikely	Extremely Unlikely
Please rate the likelihood you would recommend your NAU advanced professional education program to others.	7 (63.6%) [M = 1]	4 (36.4%)	0 (0%)	0 (0%)

	Highly Effective	Effective	Somewhat Effective	Not Effective
Please rate the extent the <i>skills</i> you gained from completing your NAU advanced professional education program was <i>effective</i> for your career preparation or development.	7 (63.6%) [M = 1]	3 (27.3%)	1 (9.1%)	0 (0%)

	Extremely Meaningful	Meaningful	Somewhat Meaningful	Not Meaningful
Please rate the extent the <i>knowledge</i> you gained from completing your NAU advanced professional education program was <i>meaningful</i> for your career preparation or development.	6 (54.6%) [M = 1]	4 (36.4%)	1 (9.1%)	0 (0%)

	Extremely Satisfied	Satisfied	Somewhat Satisfied	Unsatisfied
Please rate your level of satisfaction with your preparation at NAU to pursue or continue your chosen profession.	5 (45.5%) [M = 1]	4 (36.4%)	2 (18.2%)	0 (0%)

	Excellent	Good	Fair	Poor
Please rate the overall quality of your NAU advanced professional education program.	7 (63.4%) [M = 1]	3 (27.3%)	1 (9.1%)	0 (0%)

	Highly Positive	Positive	Neutral	Negative	Highly Negative
Based on your experience in a NAU advanced professional education program, please rate the level of influence the completion of this program has had on your professional practice.	6 (54.6%) [M = 1]	2 (18.2%)	3 (27.3%)	0 (0%)	0 (0%)
Please rate the level of influence the completion of this program has had on your choice to begin or continue a teaching or other education professional position upon graduation.	5 (45.5%) [M = 1]	4 (36.4%)	2 (18.2%)	0 (0%)	0 (0%)

M = Missing values are recorded for the highest category of each question but are *cumulative* for the question part listed in that particular row.