

Advanced Programs Exit Survey (AY 2018-2019) & Graduates Survey (Spring 2020)

Executive Summary Statement

Exit Survey Results (AY 2018-2019 Graduates) & Graduates Survey Results (Spring 2020) Compared

The combined response rate on the Exit Survey was 89 out of 249 advanced program completers for AY 2018-2019, or a 36% response rate. For the Graduates Survey, the number of respondents in Spring 2020 was 19 out of 249 advanced program graduates from AY 2018-2019 (8% response rate). Given the response rate was low for the Graduate Survey, the following results are being viewed cautiously.

Quality of Program: High to Moderately High Ratings Overall

- *When asked the likelihood they would recommend their NAU advanced professional education program to others:* responses were very high (Extremely Likely or Likely) for the Exit Survey (100%) with 54-63% of respondents indicating they were Extremely Likely; these high marks dropped to 90% of Graduates Survey responses with approximately 53% of respondents indicating they were Extremely Likely
- *Quality of program:* 88%-92% of Exit Survey respondents and 84% of Graduates Survey respondents rated the overall quality of their NAU advanced professional education program as Excellent or Good with approximately 47% of respondents rating the program quality as Excellent
- *Level of satisfaction with their preparation at NAU to pursue or continue your chosen profession:* approximately 84% of Exit Survey and Graduates Survey respondents indicating they were Extremely Satisfied or Satisfied with their preparation to pursue/continue their profession
- *When asked about the level of influence the completion of their NAU advanced professional education program has had on their professional practice,* responses were very high (Highly Positive or Positive) for the Exit Survey (90%); these high marks dropped to 84% of Graduates Survey responses
- *When asked about the level of influence the completion of their NAU advanced professional education program has had on their choice to begin or continue a teaching or other professional position upon graduation,* responses remained very high (Highly Effective or Effective) for the Exit Survey (84-87%); these high marks increased to 89% of Graduates Survey responses

Areas for Improvement Identified Through Results

Lower ratings for a variety of items were identified in the Spring 2020 administration of the Graduates Survey as compared to the Spring 2019 pilot administration. Again, the overall response rate for the instrument is low and not all individuals completing the survey chose to respond to every item. The areas for improvement identified based on the most significant drops when comparing these two administration of the survey were for the:

- *Extent the skills they gained from completing their NAU advanced professional education program was effective for their career preparation or development:* increase in percentage of responses for the Somewhat Effective and Not Effective options with a decrease in percentage of responses for the Highly Effective and Effective options
- *Extent the knowledge they gained from completing their NAU advanced professional education program was meaningful for their career preparation or development:* increase in percentage of responses for the Somewhat Meaningful option with a decrease in percentage of responses for the Extremely Meaningful and Meaningful options

	Extremely Likely			Likely			Unlikely			Extremely Unlikely		
	F'18	S'19	2020	F'18	S'19	2020	F'18	S'19	2020	F'18	S'19	2020
Please rate the likelihood you would recommend your NAU advanced professional education program to others.	25 (62.5%) [N = 40]	21 (53.9%) [N = 39]	10 (52.6%) [N = 19]	12 (30.0%)	17 (43.6%)	7 (36.9%)	0 (0%)	0 (0%)	2 (10.5%)	3 (7.5%)	1 (2.6%)	0 (0%)

	Extremely Meaningful			Meaningful			Somewhat Meaningful			Not Meaningful		
	F'18	S'19	2020	F'18	S'19	2020	F'18	S'19	2020	F'18	S'19	2020
knowledge you gained from completing your NAU advanced professional education program was <i>meaningful</i> for your career preparation or development.	16 (40.0%) [N = 40]	18 (47.4%) [N = 38]	11 (57.9%) [N = 19]	18 (45.0%)	18 (47.4%)	4 (21.05%)	5 (12.5%)	1 (2.6%)	4 (21.05%)	1 (2.5%)	1 (2.6%)	0 (0%)

	Highly Effective			Effective			Somewhat Effective			Not Effective		
	F'18	S'19	2020	F'18	S'19	2020	F'18	S'19	2020	F'18	S'19	2020
skills you gained from completing your NAU advanced professional education program was <i>effective</i> for your career preparation or development.	13 (32.5%) [N = 40]	16 (41.0%) [N = 39]	10 (52.6%) [N = 19]	20 (50.0%)	21 (53.9%)	5 (26.3%)	6 (15.0%)	1 (2.6%)	3 (15.8%)	1 (2.5%)	1 (2.6%)	1 (5.3%)

	Extremely Satisfied			Satisfied			Somewhat Satisfied			Unsatisfied		
	F'18	S'19	2020	F'18	S'19	2020	F'18	S'19	2020	F'18	S'19	2020
your preparation at NAU to pursue or continue your chosen profession.	19 (47.5%) [N = 40]	19 (48.7%) [N = 39]	10 (52.6%) [N = 19]	16 (40.0%)	15 (38.5%)	6 (31.6%)	4 (10.0%)	4 (10.3%)	2 (10.5%)	1 (2.5%)	1 (2.6%)	1 (5.3%)
how your program kept track of your progress in completing degree program requirements.*	20 (50.0%) [N = 40]	17 (43.6%) [N = 39]	N/A	15 (37.5%)	19 (48.7%)	N/A	2 (5.0%)	2 (5.1%)	N/A	3 (7.5%)	1 (2.6%)	N/A
the advising you received while completing your NAU advanced professional education program.*	13 (32.5%) [N = 40]	12 (30.8%) [M = 39]	N/A	18 (45.0%)	16 (41.0%)	N/A	3 (7.5%)	10 (25.6%)	N/A	6 (15.0%)	1 (2.6%)	N/A

*Note: These survey questions are only asked on the Exit Survey and on the Graduates Survey.

	Excellent			Good			Fair			Poor		
	F'18	S'19	2020	F'18	S'19	2020	F'18	S'19	2020	F'18	S'19	2020
Please rate the overall quality of your NAU advanced professional education program.	19 (47.5%) [N = 40]	18 (46.2%) [N = 39]	9 (47.4%) [N = 19]	16 (40.0%)	18 (46.2%)	7 (36.8%)	4 (10.0%)	2 (5.1%)	2 (10.5%)	1 (2.5%)	1 (2.6%)	1 (5.3%)

	Highly Positive			Positive			Neutral			Negative			Highly Negative		
	F'18	S'19	2020	F'18	S'19	2020	F'18	S'19	2020	F'18	S'19	2020	F'18	S'19	2020
Based on your experience in a NAU advanced professional education program, please rate the level of influence the completion of this program has had on your professional practice.	20 (51.3%) [N = 39]	18 (47.4%) [N = 38]	8 (42.1%) [N = 19]	15 (38.5%)	16 (42.1%)	8 (42.1%)	3 (7.7%)	3 (7.9%)	2 (10.5%)	1 (2.6%)	0 (0%)	1 (5.3%)	0 (0%)	1 (2.6%)	0
Please rate the level of influence the completion of this program has had on your choice to begin or continue a teaching or other education professional position upon graduation.	18 (47.4%) [N = 38]	18 (48.7%) [N = 37]	8 (44.4%) [N = 18]	15 (39.5%)	13 (35.1%)	8 (44.4%)	0 (0%)	5 (13.5%)	1 (5.6%)	5 (13.2%)	0 (0%)	0 (0%)	0 (0%)	1 (2.7%)	1 (5.6%)