ANNEX H: LEVELS OF EMERGENCY INCIDENTS:

Levels of Emergency Incidents

Emergency incidents are classified according to their severity and potential impact, so that the response is commensurate with the actual conditions. There are three levels of incidents:

Level One

A Level One incident is a minor, localized incident that occurs in a building or specific area of university property or affects a small portion of the university community and that can be quickly resolved with existing university resources or limited outside help. A Level One incident has little or no impact on university operations.

Normally a Level One incident would not require activation of the EOC. The impacted area should coordinate a response directly with the appropriate lead agencies such as emergency management, university police, facilities operations, health services, public affairs, or information technology services. If outside support is required it is coordinated by the lead agency in accordance with their normal local agreements and polices.

Examples of Level One incidents: Minor law enforcement, utilities, flooding, snow, or health related incidents.

Level Two

A Level Two incident is a major emergency that disrupts sizeable portions of university property and/or affects a substantial subset of the university community. Level Two incidents may require greater assistance from external organizations. These events may escalate quickly, and have serious consequences for life-safety or mission-critical functions.

The emergency manager and EMAG receive information from the incident commander and coordinate response actions and inform the leadership policy group. The EOC is at least partially activated to evaluate the scope of the incident, to coordinate essential services, and to provide emergency information.

Examples of Level Two incidents: Active shooter on campus, building fire or other major structural damage, severe flooding, major chemical spill, extensive utility outage, or an external emergency that may impact university personnel or operations.

Level Three

A Level Three incident is a disaster affecting the entire university and surrounding community. Some or all normal university operations are disrupted. The effects of the emergency are wide-ranging and complex. A timely resolution of disaster conditions requires university-wide cooperation and extensive coordination with external jurisdictions.
The emergency manager and EMAG receive information from the incident commander and coordinate response actions and inform the leadership policy group. The EOC is fully activated to evaluate the scope of the incident, to coordinate essential services, and to provide emergency information. In the event of a Level Three incident, the Coconino County EOC may be activated and a university liaison placed there to facilitate communications and cooperation with the university EOC. In addition, the university leadership and policy group may request county, regional, state, and/or federal assistance. This will be accomplished through the ICS/NIMS structure and could include, but not limited to, such agencies as the Arizona Department of Emergency Management, Red Cross, National Guard, Federal Emergency Management Agency (FEMA), or Department of Homeland Security.

Examples of Level Three incidents: Tornado with major damage to university, city and county infrastructure; wild fire on campus or that threatens an extensive area of the surrounding area; train derailment with widespread chemical or biological agent contamination.