Documentation Requirements to Withdraw After the Last Day to Withdraw from the Session
Term Withdrawal request must be filed no later than one year from the last day of the term being petitioned.

Documentation below MUST include: 1) a personal statement AND 2) a letter on letterhead addressing a documented medical issue, OR personal issue, OR non-attendance verification. Petitions without documentation as stated below will be denied.

### 1. PERSONAL STATEMENT

**Required for all petitions.** Along with the documentation below, provide a letter describing the justification for the term withdrawal request. Be specific.
- Describe extenuating circumstances (including dates congruent with circumstances and timelines in your petition).
- Steps you took to address the issue/problem at the time it occurred and name of person(s) contacted.

### 2. MEDICAL ISSUE

**Medical issues that merit a petition:**
- Physical or psychological medical difficulty
- Family medical difficulty

**Required documentation:** A signed and dated letter on official letterhead from your (or your family member’s) attending health care provider, counselor, or licensed practitioner, which specifies the following:
  - The date of onset of illness or accident
  - The dates you (or your family member) were under professional care
  - The general nature of the medical condition
  - How it prevented the student from completing their course work and following normal university policies and procedures

**NOTE:** A formal signed letter on official letterhead with all details mentioned above is required. Dates in official letter from medical practitioner must be congruent with circumstances and timelines reported in your petition. File notes, medical receipts, or copies of prescriptions are not considered sufficient documentation.

### 2. PERSONAL ISSUE

**Personal issues that merit a petition:**
- Death of a family member
- Legal issue (this does not include illegal activity that you were involved in)
- Accident
- Loss of employment due to forced layoff
- Military deployment

**Required documentation for death of family member:**
- In your personal statement, you must indicate your relationship to the decedent.
- A copy of death certificate, obituary, or memorial service program verifying date of death within the requested term.
- If the death occurred outside the term, you must also include an official letter as described below addressing how the death has affected your ability to be successful.

**Required documentation:** A signed and dated letter on official letterhead from an appropriate official such as, attorney, law enforcement agent, court official, or other appropriate source, which specifies the following:
  - The date of incident
  - The dates you (or your family member) were affected by the incident
  - The general nature of the incident
  - How it prevented the student from completing their course work and following normal university policies and procedures

**NOTE:** A formal signed letter on official letterhead with all details mentioned above is required. Dates in official letter from appropriate official must be congruent with circumstances and timelines reported in your petition. Police reports, divorce decrees and legal paperwork are not considered sufficient documentation.

### 2. NAU Error

**Required documentation:** An email or memo on letterhead from the person/department owning the error must be attached to the form for consideration.

### 2. NON-ATTENDANCE (Zero class participation)

**Non-attendance definitions:**
- Non-attendance for an online class is defined as a student never having logged into the class
- Non-attendance for an in person class is defined as a student never having attended a single class or having participated in any way (i.e. no record of turning in an assignment, taking a quiz, etc.)
- Non-attendance for a hybrid class is defined as a student never having; logged into the class, attended a single class or participating in any way (i.e. no record of turning in an assignment, taking a quiz, etc.)

**Required documentation for non-attendance:**
From each class being petitioned- an email or memo on NAU letterhead from the instructor stating the following:
- Class, term, name of student, and the statement that the student never attended the class (as defined above)

### SITUATIONS THAT DO NOT MERIT AN EXCEPTION TO POLICY

The institution expects students to accept responsibility for their academic performance unless there have been severe extenuating circumstances as described above. The following circumstances will not be considered for petitions:
- Financial issue (Students are responsible for securing payments and following up on their financial aid to ensure it will disburse on time)
- Academic difficulty (failing grades and/or desire to clean-up academic record)
- Change in major
- Change in career goals
- Overcommitted (i.e. course load, student activities, employment) without additional circumstances beyond student’s control

Term withdrawal after the last day to withdraw from the session does not support selective course withdrawal within a term. An extenuating circumstance distressful enough to impact academic performance would affect all classes equally.

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