# Office of Student Financial Aid

**Checklist for Arizona - Extended Campuses Students**

This information is for NAU Arizona Extended Campuses Students who have applied for financial aid.

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<td><strong>1.</strong></td>
<td>Be certain you are admitted to NAU as a <em>degree-seeking undergraduate or graduate student.</em></td>
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<td>- Visit <a href="http://www.nau.edu/gradcol/">www.nau.edu/gradcol/</a> if you are going to be a graduate student.</td>
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<td>- Visit <a href="http://www.nau.edu/admissions">www.nau.edu/admissions</a> if you are going to be an undergraduate student</td>
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| **2.** | Obtain a PIN at [www.pin.ed.gov](http://www.pin.ed.gov), if you have not already received one from the federal processor. This will allow you to access, complete & electronically sign your FAFSA or Renewal FAFSA; to view the status and results of your processed FAFSA; to make corrections to your Student Aid Report (SAR); to complete Exit Counseling (required if you drop below part-time, withdraw or graduate)  
 *You should never give your PIN to anyone. Be sure to keep your PIN in a safe place.* |
| **3.** | Submit a completed FAFSA (Free Application for Federal Student Aid) online at [www.fafsa.gov](http://www.fafsa.gov) using information from the requested income tax returns (preferably by February 14 to be awarded limited grant funding for those who are eligible)  
 - Students interested in fall 2012, winter 2012, spring 2013 and summer 2013 will need to complete a 2012-2013 FAFSA. |
| **4.** | Obtain access to “LOUIE” ([Lumberjack Online University Information Environment](http://www.nau.edu/louie)) at [www.nau.edu/louie](http://www.nau.edu/louie) so that you can check your financial aid, award and disbursement status online. You can also use LOUIE to check your current schedule of classes and grade reports, to find class availability when preparing to register and to add or drop classes!  
 **IMPORTANT:** Ensure that ALL steps on your LOUIE To-Do List are complete to avoid service fee charges. |
| **5.** | Obtain and use your NAU e-mail account. This will enable you to receive important notifications from the Office of Student Financial Aid and other NAU offices. If you have questions regarding your NAU account, please contact the Academic Computing Help Desk by emailing StudentComputing@nau.edu or call 1.888.520.7215.  
 If you have a main e-mail account such as yahoo, msn, aol, etc..., that you would rather use, you should **ALWAYS** forward your NAU e-mails to that account so you do not miss any important messages from our office. We do **NOT** send junk mail. To forward e-mails, go to: [http://www.nau.edu/its/emailmanager/](http://www.nau.edu/its/emailmanager/). Click on manage email account. Log in then click “Set Forward on Email”.  
 As well, whenever possible, use your NAU email account when emailing our office. This lowers the risk of your email being caught in a “junk mail” folder. |

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*Revised: 01/23/12*
6. Once your file is complete it will go through a verification process. You **may** be required to submit further documentation before your financial aid can be awarded. Check your To-Do List on LOUIE to make sure your file is complete and verified to avoid delays in getting your financial aid funds and service fee charges.*

NAU also participates in the federal Quality Assurance Program which helps us improve financial aid services and processes. If chosen as a participant, you will be required to provide additional documentation for verification purposes after the disbursement of awards.

7. Complete Loan Entrance Counseling at [www.studentloans.gov](http://www.studentloans.gov) if you are a first-time loan borrower to NAU.

8. Sign Electronic Master Promissory Note. If you have never signed an Electronic Master Promissory Note (EMPN) before and you wish to accept a student loan, you will need to visit [www.studentloans.gov](http://www.studentloans.gov) and, using your Federal PIN, sign your EMPN.

9. Complete your Certification Statement. Log on to LOUIE at [www.nau.edu/louie](http://www.nau.edu/louie) and see your To Do List.

10. **Register for all** of the hours you indicated on the FAFSA (hours for which you are funded). You can view how many hours for which you are funded by logging on to your LOUIE account, selecting Financial Aid and scrolling down to Term Summary for Aid Year. Your funded hours will be under FA Load.

   - Graduate student – 5 hours = part time, 9 hours = full time
   - Undergraduate students – 6 hours = part time, 12 hours = full time

   **IMPORTANT!** If you indicated on your FAFSA that you will be full-time then you either must register as a full-time student or contact our office at [Financial.Aid@nau.edu](mailto:Financial.Aid@nau.edu) or 1.800.426.8315 x4951 or (Phoenix – 602.728.9506, Tucson – 520.879.7910, Yuma – 928.317.6437) to have your class load and financial aid adjusted accordingly to avoid delays in getting your financial aid funds and service fee charges.*

   - If you are interested in a consortium agreement for the fall, please visit: [http://www.nau.edu/FinAid/Other-Programs/Dual-Enrollment/](http://www.nau.edu/FinAid/Other-Programs/Dual-Enrollment/) for consortium information and the form.

   **Reminder:** The summer and winter sessions do **NOT** have an automatic Tuition Payment Plan. If you do not have enough financial aid to cover your summer tuition, your classes will be dropped for non-payment. Visit [www.nau.edu/louie](http://www.nau.edu/louie) to see your charges.

11. Sign up for Direct Deposit on LOUIE. Go to the LOUIE Student Center. Click on Finances. Click on Direct Deposit. You will need your savings or checking account number and the routing number for your United States bank or credit union.

   If you do not have a direct deposit account, your financial aid refund will be mailed in the form of a check to your ‘Refund’ address (on LOUIE). Checks are not available for in-person pick up.

12. If you have been awarded financial aid or a scholarship, check your LOUIE account to ensure your aid will cover your tuition and fees.

13. Be prepared to pay your fees by the due date listed on your bill. Enrolled students who have tuition and fees balance of more than $500 by this date not covered by financial aid will automatically be placed on a Tuition Payment Plan and charged the **non-refundable** $125 **service fee**.

14. Keep your ‘Refund’ and ‘Preferred’ addresses current via LOUIE.

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*Delays or incompletion of critical tasks will cause your aid to not disburse. Additionally, you may incur late fees, have your classes dropped, and/or be placed on the Tuition Payment Plan and charged a non-refundable service fee of $125.*